**AZ Moving Association**

Code of Ethics

1. To operate our business within the minimum operating standards established by the Association; having all DOT Licensing, Insurance, Registration and Operating under them truthfully.
2. To handle our customer’s property with the utmost care at all times.
3. To maintain all equipment & facilities with proper safety standards to ensure safety of our workers, clients, and their belongings.
4. To fulfill commitments to our customers to the best of our ability.
5. To observe all applicable law or regulations of state, federal, and other governmental bodies, and to conduct only such operations as we can perform with competence.
6. To participate only in fair and honest advertising of products and services.
7. To avoid untrue, or misleading statements concerning a competitor or their methods of operations.
8. To use honest and accurate methods and equipment for weights and measurements.
9. To respond promptly to complaints by customers and settle disputes in a fair and reasonable manner.

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Print Name Date

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Company Name

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Signature